New York City Employees’ Retirement System
Job Vacancy Notice CITYWIDE

Civil Service Title: Assistant Retirement Benefits Examiner
Title Code: 40491
Division: Membership and Service
Unit: Service Processing

Salary: $45,227– $52,011 (Annually)

Job Description:
NYCERS’ Service Processing Unit of the Membership and Service Division has an opening for a Full-Time Assistant Retirement Benefits Examiner. The selected candidates will perform various Assistant Retirement Benefits Examiner functions, including but not limited to:

- Ability to determine eligibility for Membership, Tier Reinstatement, Transfers, calculate years of service, account balances, required contributions, determine rate cancellation effective dates, Pre-member cost and compensation base.
- Review applications, forms and/or any related materials for completeness and accuracy.
- Enter, obtain, and/or update beneficiaries or pensioner data and information into the appropriate PROD system.
- Communicate and obtains information from/to members, other City and State agencies, NYCERS' Business units, and/or other Retirement systems.
- Perform a variety of administrative tasks such as drafting NYCEwork letters, payroll certifications, and payroll verifications, payment confirmations, preparing documents for scanning, archiving and attaching documents to cases.
- Reviews and maintains work items including taking ownership, updating work status, updating case notes, transferring work items, pending and close items in the worker and checker queues of the NYCEwork system.

Preferred Skills and Experience:

- Strong analytical skills and ability to meet deadlines in a busy environments.
- Written and Oral communication skills.
- Solid Microsoft Excel and Word skills.
- Knowledge of various retirement plans is preferred.

MINIMUM REQUIREMENTS ARE ATTACHED
New York City residency is required.
This position is also open to qualified persons with a disability who are eligible for the 55-a Program. Please indicate at the top of your resume and cover letter that you would like to be considered for the position through the 55-a Program.

Internal candidates must have been rated satisfactory or better on their last annual evaluation.

TO APPLY FOR CONSIDERATION, PLEASE FORWARD A COVER LETTER INDICATING POSTING NUMBER 009-24-0043 AND A COPY OF A CURRENT RESUME TO:

ALL OTHER APPLICANTS: www.nyc.gov/careers/search. Search for Job ID#: 614769

DATED: 11/4/2023                  POST UNTIL: 11/19/2023
NYCERS POSTING NUMBER: 009-24-0043
Minimum Qualification Requirements:

1. An associate degree or completion of 60 credits from an accredited college, including or supplemented by 9 credits in mathematics, statistics, accounting, and/or actuarial science; or

2. A four-year high school diploma or its educational equivalent and two years of satisfactory full-time experience performing mathematical, statistical, actuarial or accounting computations in one or more of the following: a) a retirement or employee benefits plan; b) customer service in a financial institution; and/or c) in a position requiring the application of laws, rules and regulations and the use of statistical, actuarial or similar tables; or

3. A satisfactory combination of education and/or experience equivalent to “1” or “2” above. College education may be substituted for experience in “2” above on the basis that 30 semester credits from an accredited college may be substituted for each year of required experience. However, all candidates must possess a four-year high school diploma or its educational equivalent and either 9 semester credits in mathematics, statistics, accounting and/or actuarial science from an accredited college or one year of experience as described in “2” above.

Note:
New York City residency is generally required within 90 days of appointment. However, City Employees in certain titles who have worked for the City for 2 continuous years may also be eligible to reside in Nassau, Suffolk, Putnam, Westchester, Rockland, or Orange County. To determine if the residency requirement applies to you, please discuss with the agency representative at the time of interview.

Note:
The City of New York is an inclusive equal opportunity employer committed to recruiting and retaining a diverse workforce and providing a work environment that is free from discrimination and harassment based upon any legally protected status or protected characteristic, including but not limited to an individual's sex, race, color, ethnicity, national origin, age, religion, disability, sexual orientation, veteran status, gender identity, or pregnancy.