

Notes from Members

**“Thank you, Susan!
You’ve been a lot of
help and NYCERS is
very lucky to have
you...You do your
job with all your
heart and
professionalism.”**

**“I met with
Marian. She
was very
professional
and efficient.”**

**“The Medical
Board staff
was polite and
professional.
The doctors
let me speak
freely.”**

**“Melissa was
extremely
efficient and
knowledgeable.”**

**“Service was
amazing.
Marian was
amazing and
helpful.”**