MyNYCERS is your secure online portal to your NYCERS pension account. It has many features, including forms and applications you can file online. Follow the steps below to sign up for MyNYCERS. It’s fast, easy, and secure.

Step 1 – Go to www.MyNYCERS.org

Note: If you registered for MyNYCERS prior to April 2020, you will need to re-register on the new site.

Once the page is open, click the Register button to begin.

Step 2 – Tell Us Who You Are

Enter your First Name and Last Name (exactly as they appear in NYCERS records), Social Security Number, and Date of Birth. After reviewing and agreeing to the Terms & Conditions, click Next.

Step 3 – Verify Your Identity

NYCERS relies on independent, third-party verification questions to confirm your identity when creating your account.

Step 4 on next page...
Step 4 – Create Your Login Credentials

Enter a valid Email Address, Mobile Phone, User Name and Password. User Name must be in the form of an email address. Password must be at least 8 characters, including one capital letter, one number and one special character (!,@,#,$,%). To prevent errors, you will be asked to enter your password twice. Click Sign Up when complete.

Step 5 – Log In

Click the button to Log In and complete your account registration.

Step 6 – Two-Factor Authentication

To complete registration, members are required to verify their identity using two-factor authentication. You can choose to have the verification code sent to the email address or mobile number you provided in Step 4.