

Online Features for Members



APPLY FOR A LOAN



VIEW ACCOUNT DATA



OPTION ELECTION **NEW!**



BENEFIT ESTIMATOR



GUARDIANSHIP FORM (Minors Only) **NEW!**



PLAN ENROLLMENT **NEW!**



SERVICE BUYBACK



MANAGE BENEFICIARIES (as eligible) **NEW!**



REFUNDS AND TRANSFERS **NEW!**



CHATBOT **NEW!**



SECURE MESSAGING **NEW!**



SET-UP AN APPOINTMENT **NEW!**



UPDATE CONTACT INFORMATION **NEW!**



ONLINE PAYMENTS (e.g. loan after retirement)



SERVICE RETIREMENT **NEW!**



DISABILITY RETIREMENT **NEW!**



SAVE FOR LATER (where available) **NEW!**



KNOWLEDGE ARTICLES **NEW!**



DOCUMENT VIEWING **NEW!**

Online Features for Retirees and Beneficiaries



CHATBOT **NEW!**



SET-UP AN APPOINTMENT **NEW!**



PUSH NOTIFICATIONS (NYCERS to Retiree only) **NEW!**



UPDATE CONTACT INFORMATION **NEW!**



ELECTRONIC FUNDS TRANSFER (EFT) **NEW!**



W-4P TAX FORM



DOCUMENT VIEWING **NEW!**



MANAGE BENEFICIARIES (as eligible) **NEW!**



SAVE FOR LATER (where available) **NEW!**



ONLINE PAYMENTS (e.g. loan after retirement)



VIEW RETIREMENT ACCOUNT DATA



KNOWLEDGE ARTICLES **NEW!**

