

# Customer Service Hours

NYCERS Customer Service Center is open until 6 pm every Monday and Wednesday, and closes at 3 pm on Fridays.\*

## NYCERS WALK-IN and CALL CENTER HOURS:

**Monday & Wednesday**      **8 am – 6 pm**

**Tuesday & Thursday**      **8 am – 5 pm**

**Friday**      **8 am – 3 pm**

\* Retirement counseling services can take up to 45 minutes. Members seeking those services should arrive **at least 30 minutes** before closing time.



**Call for an appointment. (347) 643-3000**

Customer Service Hours – Fact Sheet #740



340 Jay Street, Brooklyn, NY  
Mezzanine level



[www.nycers.org](http://www.nycers.org)



(347) 643-3000



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