New York City Employees' Retirement System
Job Vacancy Notice CITYWIDE

Civil Service Title: Telecommunications Manager, NM   **Title Code:** 8298A

Business Title: IT/Quality Assurance Supervisor   **Salary:** $110,000-$120,000 (Annual)

Division: Information Technology   **Unit:** Quality Assurance

The New York City Employees' Retirement System (NYCERS) was founded by the New York State Legislature in 1920 with 13,331 members. Today, NYCERS has grown into one of the largest municipal public employee retirement systems in the United States with nearly 375,000 active/vested members, retirees and beneficiaries. NYCERS is a defined benefit retirement plan and a cost-sharing, multiple employer public employee retirement system. We are looking for individuals with passion, dedication and commitment to excellence and innovation who are interested in adding to our dynamic and collaborative work environment. Working for the City of New York, you will receive excellent benefits, including healthcare, vision benefits, dental benefits, as well as the opportunity to participate in the City's retirement plan. NYCERS offers a hybrid work environment with partial onsite work and partial telework.

Job Description:

The Information Technology division at NYCERS seeks to hire an IT/Quality Assurance Supervisor to join the Quality Assurance unit. The candidate will supervise, manage and oversee all activities related to LRP project testing efforts. The candidate will manage processes and personnel to conduct quality assurance of the Pension Administration system. In the absence of the Supervisor of the RTB testing streams and QA Manager, the candidate will oversee the tasks for the entire team.

MINIMUM REQUIREMENTS ARE ATTACHED
New York City residency is required
NYCERS is an Equal Opportunity Employer

TO APPLY FOR CONSIDERATION, PLEASE FORWARD A COVER LETTER INDICATING POSTING NUMBER 009-24-0078 AND A COPY OF A CURRENT RESUME TO:

CITY EMPLOYEES: Employee Self Service (ESS). www.nyc.gov/ess. Search for Job ID# 626114
ALL OTHER APPLICANTS: www.nyc.gov/careers/search. Search for Job ID# 626114

DATED: 02/07/2024   **POST UNTIL: Until Filled**   **NYCERS POSTING NUMBER: 009-24-0078**

Preferred skills:
•Minimum of 7 years of experience in software quality assurance, with at least 3 years of experience as a QA Test Lead,
•Minimum 3 years of hands on QA experience on different platforms such as API, Web, Salesforce, Box, Kofax and Mobile applications.
•Strong knowledge on QA process and procedures.
•Experience supervising or leading a team on complex QA testing initiatives.
•Experience identifying and defining project scope, understand technical specifications and setup test environment, set clear goals and expectations, manage multiple priorities, prioritize activities, maintain multiple priorities, facilitate the collection of technical, operational or business requirements, set milestones and follow through to successful completion.
•Experience using JIRA and Zephyr.
•Proven ability to simulate and execute integrated and isolated tests to analyze results, leveraging CRUD operations on large volumes of raw data using SQL.
•Experience in legacy system migration projects.
•Experience in Public Pension Systems.

Minimum Qualification Requirements:
1. A baccalaureate degree from an accredited college including or supplemented by 24 credits in the field of voice and/or data telecommunications or in a pertinent scientific, technical, electronic or related area, and four years of satisfactory fulltime experience in the performance of analytical, planning, operational, technical, or administrative duties in a voice and/or data telecommunications or closely related electronics planning, management, and/or service organization, one year of which must have been in a highly specialized capacity and 18 months must have been in an executive, managerial, or administrative capacity or in the supervision of staff performing work in the voice and/or data telecommunications field; or

2. An associate degree from an accredited college including or supplemented by 12 credits in the field of voice and/or data telecommunications or in a pertinent, scientific, technical, electronic or related area and five years of experience as described in "1" above; or

3. Education and/or experience equivalent to "1" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and one year of the specialized experience as described in "1" above and must possess the 18 months of executive, managerial, administrative or supervisory experience as described in "1" above.

Note:
New York City residency is generally required within 90 days of appointment. However, City Employees in certain titles who have worked for the City for 2 continuous years may also be eligible to reside in Nassau, Suffolk, Putnam, Westchester, Rockland, or Orange County. To determine if the residency requirement applies to you, please discuss with the agency representative at the time of interview.

Note:
This position is open to qualified persons with a disability who are eligible for the 55-a Program. Please indicate on your resume or cover letter if you would like to be considered for the position under the 55-a Program.

Note:
The City of New York is an inclusive equal opportunity employer committed to recruiting and retaining a diverse workforce and providing a work environment that is free from discrimination and harassment based upon any legally protected status or protected characteristic, including but not limited to an individual's sex, race, color, ethnicity, national origin, age, religion, disability, sexual orientation, veteran status, gender identity, or pregnancy.